Course 17 — AI for Dispensing Safety, Inventory & Patient Counseling

Tier: 1 (Facilitator) · **Days:** 2 · **Cohort max:** 20 · **Ratio:** 1:20
Prerequisites: Pharmacy technician/manager role.
Tools provisioned: LLM access, drug-interaction dataset, inventory sample.

Day 1 — AI for drug interaction checking and adverse event signal detection: limitations and override protocols; inventory forecasting.
Day 2 — LLMs for patient counseling scripts (plain language, adherence support); identifying AI-generated drug information errors; workflow design.

Capstone artifact: Safety protocol for AI-assisted dispensing + counseling sample.
Tutor certification: Tier 1 + pharmacy domain sign-off.
Kit-specific notes: Override-protocol template mandatory; synthetic drug data only.

www.adeptelitesconsulting.com
info@adeptelitesconsulting.com • +254 182 837 692
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