Course 22 — AI for Public Policy, Service Delivery & Governance

Tier: 2 (Practitioner-Tutor, domain: public sector) · **Days:** 3 · **Cohort max:** 16 · **Ratio:** 1:16
Prerequisites: Civil-service or policy role.
Tools provisioned: LLM access, service-delivery datasets, equity-analysis template.

Day 1 — AI use cases in government: benefits triage, document processing, citizen communication; procurement and vendor evaluation.
Day 2 — Algorithmic accountability and transparency: bias auditing basics; public consultation and communication about AI.
Day 3 — Capstone: design an AI pilot for a specific public service with risk assessment, equity analysis, and evaluation framework.

Capstone artifact: Pilot design + equity/risk assessment.
Tutor certification: Tier 2 (public sector) + rubric calibration.
Kit-specific notes: Equity-analysis template mandatory; vendor-evaluation checklist supplied.

www.adeptelitesconsulting.com
info@adeptelitesconsulting.com • +254 182 837 692
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