Course 8 — AI in Recruitment, Employee Experience & HR Operations

Tier: 1 (Facilitator) · **Days:** 2 · **Cohort max:** 20 · **Ratio:** 1:20
Prerequisites: HR experience.
Tools provisioned: LLM access, sample resume set, survey dataset.

Day 1 — AI for resume screening: bias risks and validation approaches; LLMs for JD writing and interview question generation; employee sentiment analysis.
Day 2 — Chatbots for HR service delivery: AI-assisted performance review drafting with human oversight protocols; policy considerations for AI in employment decisions.

Capstone artifact: HR AI use-case playbook with risk controls.
Tutor certification: Tier 1 + observed module delivery.
Kit-specific notes: Bias-checklist worksheet is mandatory; no coding.

www.adeptelitesconsulting.com
info@adeptelitesconsulting.com • +254 182 837 692
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