Scrum Master Certification Workshop (Preparing for CSM® & PSM™ I)

Duration: 2 Days (approximately 14-16 instructional hours)

Course Goal: To provide participants with a comprehensive understanding of Scrum theory, practices, roles, events, and artifacts, as defined in the Scrum Guide™, enabling them to effectively fulfill the role of a Scrum Master, facilitate Scrum adoption, and prepare them to successfully pass either the CSM® or PSM™ I certification exam.

Learning Objectives:

- Understand the theory and principles underpinning Scrum (Empiricism, Scrum Values).
- Clearly define and explain the accountabilities of the Scrum Master, Product Owner, and Developers.
- Describe the purpose, time-boxes, and facilitation aspects of all Scrum Events: The Sprint, Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective.
- Explain the Scrum Artifacts: Product Backlog, Sprint Backlog, and Increment, including their commitments.
- Understand the importance of the Definition of "Done".
- Describe how the Scrum Master serves the Product Owner, the Developers, and the organization.
- Identify and apply techniques for effective facilitation, coaching, and impediment removal.
- Understand how to guide and coach a team in self-management and cross-functionality.
- Prepare effectively for the CSM® or PSM™ I certification exam.

Target Audience:

- Individuals aspiring to become Scrum Masters.
- Project Managers, Team Leads, and Development Managers transitioning to Agile.
- Developers, Testers, Business Analysts, and Product Managers working in or moving to Scrum teams.
- Anyone involved in product development using the Scrum framework.

- Professionals seeking CSM® or PSM™ I certification.

Prerequisites:

It is highly recommended that participants read the latest version of the Scrum Guide™ before attending the workshop.Some familiarity with Agile principles is beneficial.

Teaching Methodology:

Highly interactive and experiential, including lectures, group discussions, hands-on exercises, simulations (e.g., mini-Sprints), case studies, Q&A sessions, and exam preparation drills.

Materials Provided:

Official Scrum Guide™.

Accredited course workbook/materials.

Practice exam questions for both CSM® and PSM™ I styles.

Access to post-course resources (e.g., slides, further reading).

For CSM®: The course fee typically includes the CSM® exam fee and a 2-year membership with Scrum Alliance (if delivered by a CST®).

For PSM™ I: Guidance on purchasing the PSM™ I exam voucher from Scrum.org.

Certificate of Completion/Attendance (fulfilling CSM course requirement if applicable).

Detailed Day-by-Day Curriculum (2-Day Format)

Day 1: Scrum Foundations & The Scrum Master Role

Module 1: Introduction to Agile & Scrum (Approx. 2 - 2.5 hours)

Module 2: Scrum Team Accountabilities (Approx. 2.5 - 3 hours)

Module 3: Scrum Events (Part 1) (Approx. 2 - 2.5 hours)

Day 3: Process Domain (Part 2)

Day 2: Scrum Events (Cont.), Artifacts, Definition of "Done" & Exam Prep

Module 4: Scrum Events (Part 2) (Approx. 2.5 - 3 hours)

Module 5: Scrum Artifacts (Approx. 2 - 2.5 hours)

Module 7: Exam Preparation & Wrap-up (Approx. 1.5 - 2 hours)

Important Notes for a CSM® / PSM™ I Workshop:

Scrum Guide™ as the Core: The workshop must be deeply rooted in the latest version of the Scrum Guide™.

Trainer Accreditation (for CSM®): If the goal is CSM® certification, the workshop must be delivered by a Scrum Alliance Certified Scrum Trainer (CST®).

Experiential Learning: The more interactive and hands-on, the better. Scrum is learned by doing.

Focus on "Why": Beyond just what Scrum is, the workshop should emphasize why its elements exist and the principles behind them.

Real-World Application: Trainers should use relatable examples and encourage participants to think about how Scrum applies to their own contexts.

Safe Environment: Create a space where participants feel comfortable asking questions and sharing experiences.

This curriculum provides a solid foundation for preparing individuals for the role of a Scrum Master and for successfully passing their chosen certification exam.





